

**Food & Beverage Best Practices | COVID-19**  
***LOT185 Café & Wine Bar | Coal Harbour Café by LOT185***

*LOT185* and *Coal Harbour Café by LOT185* at the Vancouver Convention Centre have an ongoing commitment to the health and safety of our patrons, community and staff. Our operational best practices are continuously updated to reflect the latest and most up to date information as provided by Vancouver Coastal Health, WorkSafeBC and the Provincial Health Officer.

Some of our new and enhanced health and safety procedures and measures include:

- We request that you visit us another time if you:
  - o Are feeling unwell, particularly with any symptoms that may be related to COVID-19
  - o Are waiting on a COVID-19 test result
  - o Have had contact with someone who has COVID-19 in the last 14 days
  - o Have travelled outside of Canada in the last 14 days (or anyone from your household)
- We ask that you use the alcohol based hand sanitizer provided upon entry and as required during your visit.
- Masks are mandatory unless guests are seated and eating/drinking.
- Digital menu boards and mobile ordering are available.
- All transactions are cashless (debit/credit only).
- We have enhanced our sanitization process for all surfaces, tools and high touch areas.
- Plexiglass barriers have been installed between dining areas and at counters.
- Floor markers are in place to indicate appropriate physical distancing between patrons and directional flow.
- At this time, personal containers and mugs are not accepted.
- All food and beverage items are served in compostable single use containers.
- For guests dining on the patio (*LOT185* only), your name and phone number or email address will be recorded for contact tracing purposes. These records will be destroyed after 30 days.
- Groups larger than 6 guests are not permitted.

At this time *LOT185* is open for **take-out and patio seating only**. Indoor seating is not available. Alcohol is available for take-out orders that include the purchase of a meal at *LOT185* only.

At this time *Coal Harbour Café by LOT185* is open for **take-out** only.

A comprehensive COVID-19 Health and Safety Plan for *LOT185* and *Coal Harbour Café by LOT185* are available upon request in both locations.